

# Quartz

## UPDATE - Notice of Network Participation End Date and Important Operational Deadlines

**Date:** May 14, 2026

Dear Provider,

We are following up on our previous communication regarding the wind-down of Fulcrum's operations and the termination of your network participation agreement. Our team continues to collaborate with clients to facilitate a seamless transition and support continuity of care for providers and plan members. We want to ensure you have the latest information and guidance specific to each of Fulcrum's client plans with which you participate.

Below you will find an update along with plan-specific terminations and transition details for **Quartz**.

This letter serves as a formal notice regarding the conclusion of Fulcrum Health's provider network administration services for **Quartz**. Your participation in the **Quartz** provider network through Fulcrum will remain active through June 30, 2026, with network participation ending at 11:59 p.m. CT on that date.

Fulcrum will be securely sharing applicable provider credentialing files with Quartz to support credentialing continuity and transition efforts. Credentialing files are shared only with those clients that have specifically requested this service, which Quartz has.

Please be advised that Quartz will send a communication to providers on Friday, May 15, 2026, containing additional instructions and information regarding network participation beyond June 30, 2026. If you should have any questions regarding network participation with Quartz, please contact [ProviderCommunications@QuartzBenefits.com](mailto:ProviderCommunications@QuartzBenefits.com).

### **Claim Submission**

Claims for dates of service on or before June 30, 2026, must be submitted to Fulcrum no later than end of day July 17, 2026. Fulcrum intends to complete claims repricing by August 31, 2026, with final adjudication and payment completed by Quartz.

Please submit all claims and dispute/reconsiderations for DOS June 30, 2026, and prior to Fulcrum by July 17, 2026. After that date, we will no longer accept claims.

**Via electronic:**

Payer ID LNDMK

**Via mail (CMS 1500) to:**

Fulcrum Health, Inc.

PO Box 619

Lake Katrine, NY 12449-0619

Claims being submitted after July 17, 2026, for DOS before and after June 30, 2026, please submit claims:

**Via electronic: Payer ID: 39180**

For additional details on how to submit claims to Quartz, please refer to the FAQ document that Quartz will be distributing.

***NOTE:** Per Minnesota statute 62J.536, providers in Minnesota must submit claims via electronic methods. Providers not subject to this statute may also submit claims electronically or by mail.*

**Prior Authorization**

Prior authorization will discontinue for DOS after June 30, 2026. Fulcrum will not prior authorize care for dates of service beyond June 30, 2026, as claims for services after that date will not be processed or paid by Fulcrum.

Please submit all prior authorizations and disputes requests for DOS June 30, 2026 and prior to Fulcrum by June 30, 2026.

At this time, Quartz will not require prior authorization for chiropractic services beyond DOS June 30, 2026.

**Claims Provider Services Support (EviCore/Landmark)**

EviCore's Provider Services team is available, and providers may contact them for claim questions or support for DOS June 30, 2026, and prior.

EviCore's Provider Services team will support:

- general claims status questions
- historical repricing outcomes
- direct providers to appropriate health plan contacts
- address limited historical claim inquiries based on existing records availability

EviCore's Provider Services team will NOT:

- manually print and mail bulk historical remits
- fulfill mass document retrieval requests
- recreate portal functionality through manual processes

Fulcrum's claims portal, [ChiroCare Connect](#), will sunset November 30, 2026. Providers are encouraged to retrieve all historical claim data needed prior to this date. Historical claim retrieval will NOT be available after that date.

If you should have any claims specific questions, please contact EviCore's Provider Service team at (888) 638-7719.

Thank you for your partnership and understanding as we navigate this process together. We truly have appreciated your participation in the Fulcrum network. If you have any questions, please refer to the [Fulcrum FAQ](#) page for ongoing updates and resources or contact our Provider Services team.

Sincerely,

Fulcrum Health, Inc.



Fulcrum Health | 3300 Fernbrook Lane, Suite 150 | Plymouth, MN 55447 US

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